



REQUEST FOR REFERRAL & PRIOR AUTH FOR SPECIALIST, TELEHEALTH AND OTHER HEALTHCARE PROFESSIONAL

See Authorization/Referral Chart

Call UM at 844-502-4149 opt 3 (Call Center Hours M-F 8a- 5p)

FAX Form and Clinical to 800-504-4752

\*\*\* PLEASE DO NOT SEND REQUESTS FOR MULTIPLE MEMBERS TOGETHER IN ONE FAX - MUST SEND SEPARATELY

\*PRIOR AUTHORIZATION IS REQUIRED FOR SERVICES BY ANY NON-PARTICIPATING PROVIDER. (ATTACH OON FORM) Payment is authorized only for the medical services noted below, and is subject to the limitations and exclusions as outlined in the Member Handbook/Certificate of Coverage.

Member Data section containing fields for Member Name, Date of Birth, Member's Plan ID, Name of Nursing Facility, Referring Provider, Diagnoses (ICD-10 Codes) Related to Auth Request, and Service details like Date of Procedure/Service and CPT Code.

SERVICES REQUESTED section with checkboxes for Referral-include copy of order, PA-include clinical, and Out of Network- (ATTACH OON FORM).

Specialist/HealthCare Professional section with fields for Provider Name, Provider Contact Number, Provider Specialty, and In Network status.

Telehealth section with fields for Vendor Name, Vendor Contact Number, Specialty, and In Network status.

TO BE COMPLETED BY PERSON REQUESTING AUTHORIZATION section with fields for Name of Person Completing this Form, Date Completed, Contact #, and Contact FAX.