



## Non-Discrimination Notice

Sunrise Advantage Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Sunrise Advantage plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### **Sunrise Advantage Plan:**

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (e.g., large print, audio, accessible electronic formats, Braille, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

**If you need these services**, contact Julie Hughes, Sunrise Advantage Plan's Medicare Compliance Officer.

If you believe that Sunrise Advantage Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Julie Hughes, Sunrise Advantage Plan Compliance Officer, P.O. Box 2190, Glen Allen, VA 23058; (703) 646-8254; (TTY 711); fax: 800-504-4752; email: [Compliance@sunriseadvantageplan.com](mailto:Compliance@sunriseadvantageplan.com).

You can file a grievance in person or by mail, fax, or e-mail. If you need help filing a grievance, Julie Hughes, Sunrise Advantage Plan's Medicare Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services at the Office for Civil Rights Complaint Portal, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building Washington, DC 20201, 1-800-368-1019 TTY/TDD: 1-800-537-7637 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>